

**ARTA summons RODs of NCR to explain delays in processes**

**SEPTEMBER 20, 2019** – The Anti-Red Tape Authority (ARTA) Director General (DG) Jeremiah Belgica summoned the heads of the Registry of Deeds (ROD) of Metro Manila cities this afternoon. ARTA asked the RODs to explain apparent delays in their processes.

The meeting was called following the mounting complaints received by ARTA and after conducting a series of spot-checks on the ROD offices in the Cities of Davao and Manila. Subsequently, ARTA has filed a case in the Civil Service Commission against an ROD official for not providing government service within official working hours.

The actions that ARTA has taken are in line with their mandate to implement and oversee a national policy on anti-red tape and ease of doing business. This includes the streamlining of government procedures that cause undue regulatory burden to the transacting public.

ARTA is currently working to rationalize the system of ROD by getting inputs from the affected parties. Just yesterday, DG Belgica talked with stakeholders from the real estate and housing development industry to know their concerns and issues.

“We are moving in line with the President’s vision of a Philippines that serves the interest of the Filipino by making it easy for our countrymen to avail of the services that our government offers. We are here to serve the public by eliminating red-tape”, the ARTA czar said.

The head of the ROD of the City of Manila Atty. Marissa Timones presented the general processes and the kinds of services offered. Additionally, they discussed the services that can be streamlined to follow the 3-7-20 prescribed processing time that the law mandates.

ARTA plans to conduct a follow-up meeting with the RODs and stakeholders for further alignment.

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