


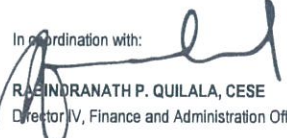
QUARTERLY PHYSICAL REPORT OF OPERATION
As of 31 March 2021

Department : OFFICE OF THE PRESIDENT OF THE PHILIPPINES
 Agency : ANTI RED TAPE AUTHORITY
 Operating Unit : -
 Organization Code : -

Current Year Appropriations
 Supplemental Appropriations
 Continuing Appropriations
 Off-Budget Account

Performance Indicators	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of 31 March 2021	Remarks
		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A													
I. Operations													
PAP 1 - Monitor and Evaluate Compliance to RA 11032													
Performance Indicator No. 1													
1. No. of Agencies compliant to the Citizens Charter		867	578	433	1,012	2,890	8,433					8,433	The reported physical accomplishment for Q1 (8,433) consists of the 8,310 carried over from 2020 and 123 new submissions received in Q1 of 2021.
PAP 2 - Institutionalize Regulatory Management System and EODB Reforms													
Performance Indicator No. 1													
1. No. of Agencies trained in Regulatory Impact Assessment		10	10	10	10	40	-					-	Series of training will start by April 2021 (Q2) onwards
PAP 3 - Provide Legal Service and Public Assistance													
Performance Indicator No. 1													
1. Percentage of complaint referred/resolved within the turn around time		70%	70%	70%	70%	70%	31%					31%	Low percentage of accomplishments due to the ff: 1. Issuance of Advisory re Tolling of Complaints Handling due to Pandemic (ECQ/MECQ) 2. Non-compliance of complaints to requirements of OMB/CSC (i.e. verification Cert); 3. Insufficient manpower/lawyers

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