

## B. ANTI-RED TAPE AUTHORITY

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services ensured

#### ORGANIZATIONAL OUTCOME

Better government services delivery by institutionalization and implementation of effective and efficient policies and practices to reduce red tape and promote ease of doing business

#### PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2021 TARGETS
Better government services delivery by institutionalization and implementation of effective and efficient policies and practices to reduce red tape and promote ease of doing business		
Ease of Doing Business and Efficient Delivery of Government Services Program		
Outcome Indicator(s)		
1. Number of agencies compliant to the New Citizen's Charter	N/A	2890

**Output Indicator(s)****1. Number of agencies consulted and trained on Regulatory Management****N/A****40****2. Percentage of Complaints referred/resolved within the turnaround table****N/A****70%**